

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:)	Mail Stop Amendment
)	
William Christopher HARDY et al.)	Group Art Unit: 2614
)	
Application No.: 10/826,114)	Examiner: P. H. J. Nguyen
)	
Filed: April 16, 2004)	
)	
For: REAL-TIME MONITORING OF)	
PERCEIVED QUALITY OF)	
PACKET VOICE TRANSMISSION)	

AMENDMENT

U.S. Patent and Trademark Office
Customer Window, Mail Stop Amendment
Randolph Building
401 Dulany Street
Alexandria, VA 22314

Sir:

In response to the non-final Office Action dated July 3, 2008, please amend the present application as follows.

Amendments to the claims begin on page 2 of this paper.

Remarks begin on page 13 of this paper.